## **Accessing Diagnostic Menus**



Calibration button



Calibration button as seen from CPU board.



Remove the seal and press the Calibration button at the back of the scale using a very small flat-end tool (like a small Allen Key) as shown above. Hold in for about 2 seconds.

On the Controller, select **'2'** to access the main **Diagnostic** menu. Next, select **'1'** - **Display Reports**.

The screen should show the array counts as the below image.

<b>DISPLAY RE</b>	PORTS	24°C
		0.001b
OS VERSION:		
LCD VERSION	1: 3.0.1	
DIM BANK	(L,W,H)	480R array count
CONNECTED:	(8,5,6)	
REQUIRED:	(8,5,6) -	PRESS 1. GO BACK

The 'Connected' numbers are the system arrays that are seen by the CPU. These should match the 'Required' figures.

Checking the Display Report array count is important to the technician for troubleshooting potential dimensioning problems.

## Accessing Scale Size Menu

On the Controller, select **'1'** to access the main **Properties** menu. Next, select **'1'** - **Configuration** menu. Then, select **'2'** for **'System Size'**. An arrow appears beside the current scale model size.





Use the Controller "Send Print" yellow button to scroll down to the desired size. The "Acquire" green button scrolls up. On the Cotroller, punch in the number next to the desired size to select a change.

**Note** - you must turn off the scale and power it back on to "lock in" the change.

The same procedure can be used to change the scale size again.