Accessing Diagnostic Menus
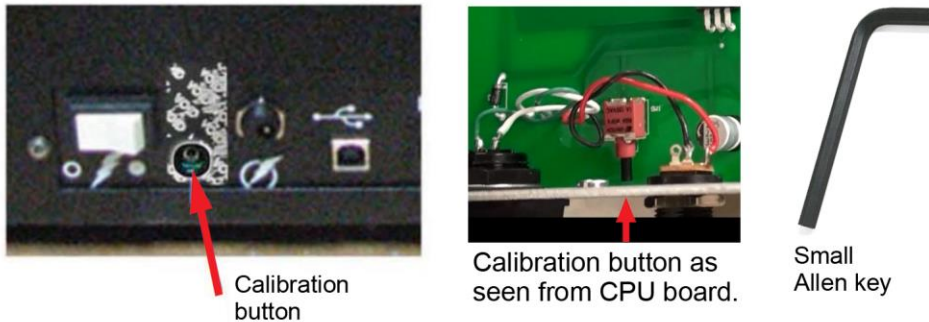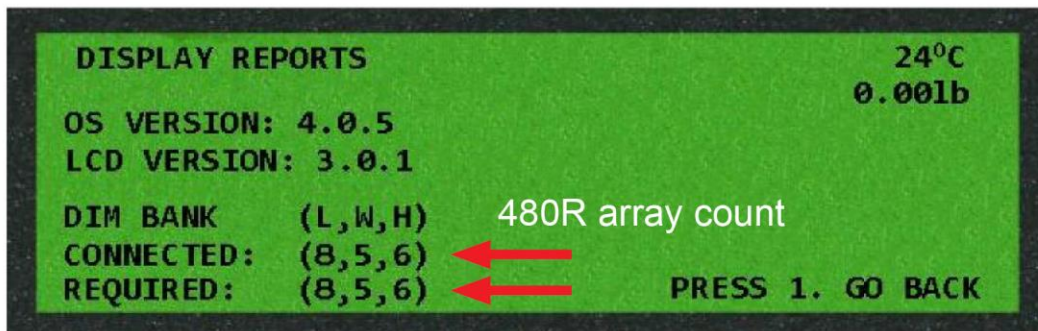

Calibration button

Calibration button as seen from CPU board.

Small Allen key

Remove the seal and press the Calibration button at the back of the scale using a very small flat-end tool (like a small Allen Key) as shown above. Hold in for about 2 seconds.

On the Controller, select '2' to access the main **Diagnostic** menu. Next, select '1' - **Display Reports**. The screen should show the array counts as the below image.


```
DISPLAY REPORTS                    24⁰C
                                   0.001lb
OS VERSION: 4.0.5
LCD VERSION: 3.0.1

DIM BANK      (L,W,H)    480R array count
CONNECTED:    (8,5,6)
REQUIRED:     (8,5,6)         PRESS 1. GO BACK
```

The 'Connected' numbers are the system arrays that are seen by the CPU. These should match the 'Required' figures.

Checking the Display Report array count is important to the technician for troubleshooting potential dimensioning problems.